



**NEW HOME IMPLEMENTATION**

<b>FACILITY INFORMATION</b>			
Name of Facility: _____			
DBA: _____			
Address: _____ _____			
Telephone Number: ( ____ ) _____		Fax Number: ( ____ ) _____	
Administrator: _____		E-mail _____	
Director of Nursing: _____		E-Mail _____	
Assistant D O N: _____		E-Mail _____	
In-service Coordinator: _____		E-Mail _____	
Medical Director: _____		E-Mail _____	
IT Department Contact: _____		E-Mail _____	
Dispensing Method: _____		Current Dispensing Method: _____	
Start Date: _____			
Maximum Census: _____ (licensed beds)		Todays Census: _____	
<b>NUMBER OF BEDS</b>	LTC: _____	Asst Living: _____	Residential: _____
	Other: _____	Total Beds: _____	
<b>Reports and Statements: Please provide name and email</b>			
<b>Who should pharmacy contact to inform when triplicate is needed:</b> _____			
<b>A/R Statements sent to:</b> _____			
<b>Med Availability Report:</b> _____			
<b>Medicaid Pending report sent to:</b> _____			
<b>Weekly Facility Billing Pending report sent to:</b> _____			
<b>MTD reports:</b> _____			



**Facility Name:** \_\_\_\_\_

**NURSING STATIONS**

Unit Name	Wing/Hall/Room#/Bed (Match EMAR mapping)	Contact Person Extension
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		

**Integration:**

What EMAR system do you currently use, (PCC, Matrix)? \_\_\_\_\_

Will the facility be integrating with the pharmacy? \_\_\_\_\_

Who is the facility contact for integration? \_\_\_\_\_

Has your current EMAR provider been provided the necessary paperwork to convert to our pharmacy? \_\_\_\_\_



**FACILITY IMPLEMENTATION**

- 1. Will M Chest Pharmacy be using Therapeutic Interchange protocols? ..... Yes  No
- 2. Will M Chest Pharmacy be providing the flu vaccine? Yes  No
- 3. Will M Chest Pharmacy provide Hospice related medications? Yes  No

Name/Company/Email of consultant pharmacist:

\_\_\_\_\_

<b>FACILITY SUPPLIES</b>	
Standard E-kit ..... Yes <input type="radio"/> No <input type="radio"/>	
Location: _____	Quantity: _____
Narcotic E-kit ..... Yes <input type="radio"/> No <input type="radio"/>	
Location: _____	Quantity: _____
IV E-kit ..... Yes <input type="radio"/> No <input type="radio"/>	
Location: _____	Quantity: _____
Will M Chest Pharmacy provide OTC medications ..... Yes <input type="radio"/> No <input type="radio"/>	
Stock Medications ..... Yes <input type="radio"/> No <input type="radio"/>	
Location: _____	
Each Unit ..... Yes <input type="radio"/> No <input type="radio"/>	Central Location ..... Yes <input type="radio"/> No <input type="radio"/>
Facility List ..... Yes <input type="radio"/> No <input type="radio"/>	
<b>Delivery date to facility of supplies:</b> _____	



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**FACSIMILE MACHINE INFORMATION**

Name of Facility: \_\_\_\_\_

Does facility own fax lines? ..... Yes  No

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Location: \_\_\_\_\_ Lines: ( \_\_\_\_\_ ) \_\_\_\_\_

Anything special to dial out of building? \_\_\_\_\_

**NUMBERS TO BE PROGRAMMED**

M Chest Main       Phone \_\_\_\_\_      Current Pharmacy fax \_\_\_\_\_

Installation Date Needed By: \_\_\_\_\_



**NEW HOME IMPLEMENTATION**

FACILITY DELIVERY INFORMATION		
Name of Facility: _____		
Address: _____		
Telephone Number: ( _____ ) _____		
Start Date: _____		
Delivery Entrance: _____ Door Code: _____		
Number of Deliveries		
<input type="radio"/> One	Notes: _____	
Cut Off Times		
<b>Refills:</b>		
<b>New Orders / Admission or Re-Admissions</b>		
<b>Refills:</b>		
<b>New Orders / Admission or Re-admissions Weekends</b>		
Delivery Locations Inside		
Unit: _____		
Unit: _____		
Unit: _____		
Unit: _____		
Unit: _____		
Unit: _____		
Unit: _____		
Unit: _____		



**NEW HOME IMPLEMENTATION**

<b>EQUIPMENT INFORMATION</b>				
Type:	Box	Vial	Bingo	Other
Medication Carts .....	Yes <input type="radio"/> No <input type="radio"/>	Quantity: _____	Dividers.....	Yes <input type="radio"/> No <input type="radio"/>
Tx Carts .....	Yes <input type="radio"/> No <input type="radio"/>	Quantity: _____	Dividers.....	Yes <input type="radio"/> No <input type="radio"/>
Cart Supplier: _____				
Notified .....				
Yes <input type="radio"/> No <input type="radio"/> By: _____ Date: _____				
Delivery Date: _____				
<b>New carts: Send information including pictures of current carts to Director of Operations to initiate quote process if necessary</b>				
<b>INSERVICING INFORMATION</b>				
Framework Link - training to be provided to: Schedule - time and place - routinely when scheduled				
_____				
_____				
<b>THERAPEUTIC SUBSTITUTIONS INFORMATION</b>				
Therapeutic substitution discussed? .....				
Yes <input type="radio"/> No <input type="radio"/>				
Point Person: _____ Title: _____				
<b>FACILITY SUPPLIES</b>				
Policy and Procedure Manuals		IV Manuals		
Quantity: _____		Quantity: _____		
Delivery date of Manuals: _____				



**FACILITY CREDENTIALS (SEND TO THE ATTENTION OF THE DIRECTOR OF NURSING)**

DEA License  
Pharmacy License  
Liability insurance  
RPH in Charge License  
Delivery date of Credentials: \_\_\_\_\_

Dear Valued Customer, Thank you for choosing M Chest Pharmacy as your provider pharmacy. We appreciate your confidence in allowing us to service your facility. Enclosed you will find a list of credentials that may be needed during Department of Health Survey.

**BILLING OFFICE INFORMATION**

Please note that the Billing Manager will contact the Billing Office to schedule a visit to review all billing procedures.

Name of Facility: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Title: \_\_\_\_\_

Telephone Number: ( \_\_\_\_\_ ) \_\_\_\_\_ Ext: \_\_\_\_\_

Contact person for private pay / Medicare charges review: \_\_\_\_\_

Name of person responsible for sending daily census: \_\_\_\_\_

Special specs/criteria for billing export: \_\_\_\_\_  
\_\_\_\_\_

**MED D INFORMATION**

Point Person: \_\_\_\_\_ Title: \_\_\_\_\_

Fax Number: \_\_\_\_\_



**HIGH COST THRESHOLD INFORMATION (PRE-FILL)**

Dollar Amount: \_\_\_\_\_

Approval Authorization: \_\_\_\_\_  
\_\_\_\_\_

If above not reachable: Send Full Amount Yes  No

Send Three (3) Day Supply Yes  No

**INSURANCE NON-COVERED MEDICATION POLICY**

Send Three (3) Day Supply Yes  No

Send Full Amount Yes  No

Only Send if Under Certain Dollar Amount Yes  No

Dollar Amount: \_\_\_\_\_

**PRIVATE PAY MEDICATION POLICY**

Send Three (3) Day Supply Yes  No

Send Full Amount Yes  No

Only Send if Under Certain Dollar Amount Yes  No

Dollar Amount: \_\_\_\_\_

Private Pay residents will be given up to \$100 credit limit upon admission. Once the pharmacy receives the completed admission packet, including responsible party information, insurance cards and credit card authorization, the credit limit will be increased up to \$1,000.





## **DRUG RETURN POLICY**

MChest Pharmacy Group, LLC and each of its subsidiaries (“Pharmacy”) accepts the return of unused prescription medications that are still in their original packaging, have been delivered, and paid for by a facility (“Facility Paid Items”) if certain criteria are met. Prescription medications paid for by the patient or the patient’s insurance will only be returnable if the facility refuses to accept delivery of these medications because patient has discharged, is deceased or the medication has been cancelled by the patient’s physician.

Facility Paid Items will be evaluated using the criteria listed below to determine eligibility for return. If applicable, prescription medications that are covered by a per diem rate are considered returnable; however, no credit will be given.

### **DRUG CATEGORIES**

#### **Non-Returnable Items**

The following Facility Paid Items are not returnable after being delivered to the facility.

- Prescription medications that have not been returned to Pharmacy within 60 days from the dispense date (dispense date as printed on the prescription label)
- Controlled Substances (DEA Class CII-CV)
- Refrigerated/Frozen Items
- Special Order Medications (not stocked due to dispensing frequency and / or cost, determined by Pharmacy)
- OTC Products
- Compounded Medications (including IV’s)
- Prescriptions dispensed in partial tablets
- Partial prescriptions whose returnable value is less than the \$5.00 restocking fee

#### **Full and/or Partial Quantity Items**

The following Facility Paid Items are returnable in either full or partial quantities if they are not excluded by one or more of the Non-Returnable categories listed above. A partial quantity is defined as any quantity less than the dispensed quantity.

- Solid/Oral Prescription Medications
- Single-Use Syringes (i.e. Enoxaparin)
- Individually Wrapped Patches (i.e. Exelon, Lidocaine, Rivastigmine)

#### **Full Quantity Items**

All other Facility Paid Items that fall outside of the two categories listed above are returnable as long as the manufacturer’s seal has not been broken.



## **FACILITY IMPLEMENTATION**

### **30 DAYS PRIOR TO START**

1. Send signed contract to the pharmacy
2. Set date and time for in-service (see pg. 6 )
3. Face sheets and orders send to the pharmacy
4. Physician list to include Name – Address – Telephone – DEA – License Number
5. Current census
6. Obtain a copy of latest **SIGNED** physician's orders for each resident
7. Provide facility with conversion letter to be sent to all residents
8. Make a copy of the E-kit license (blue) and DPS Narcotic license and put copies in place of the original at the facility. Mail originals to the pharmacy
9. Provide designated agent forms to the DON and instructions on getting one filled out for each prescriber

### **7 DAYS PRIOS TO START**

1. Pharmacy will requests face sheets of all new admits prior to start date
2. Facility to provide **SIGNED** Designated Agent Forms
3. Facility to provide **SIGNED** Therapeutic Interchange forms
4. Facility to print current copy of physician orders and send to M Chest Pharmacy (unless integrated)
5. Complete census to be provided daily



**NEW HOME IMPLEMENTATION**

**NAME OF FACILITY:** \_\_\_\_\_

I hereby certify that I have reviewed the information contained in this packet and verify the information as accurate.

Signature of facility representative: \_\_\_\_\_ Title: \_\_\_\_\_



### E-KIT USAGE NOTIFICATION

Facility \_\_\_\_\_ Wing \_\_\_\_\_

Patient \_\_\_\_\_ Date \_\_\_\_\_

Physician \_\_\_\_\_ Time \_\_\_\_\_ AM / PM

Medication	Strength	Serial #	Directions	Qty Used/ Remaining
				/
				/
				/
				/
				/
				/
				/

Nurse's Signature \_\_\_\_\_

E-Kit Serial #: \_\_\_\_\_



PLEASE FAX COMPLETED FORM TO THE PHARMACY EVERY TIME A MEDICATION IS REMOVED FROM THE ER KIT.

Determine with the DON/Administrator the number and types of med / treatment carts needed



**M3 – 350 CARDS**

**M4 – 450 CARDS**

**M5 – 550 CARDS**

**TREATMENT CART**

Cart Size	Qty	Color	Souflette	Trash	Sharps	Single Lock Box	Double Lock Box
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Choose Cart Size		Choose Color	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please send all Med Carts pictures and needs to the Director of Operations, Pharmacy Manager and Amanda Herrick. Cart appearance may differ from images above at based on supplier chosen by M Chest.